Title: Surveillance in the workplace: New technologies, new challenges, new solutions?

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Abstract

This paper addresses the issue of workplace monitoring and its implications for employees' privacy. We focus on privacy issues with regard to new trends and surveillance techniques: proxy servers, keyloggers and packet sniffers. The aim is multifold: we discuss privacy concerns and implications as a result of implementing surveillance technologies, we evaluate privacy enhancing technologies and their relation to security needs in workplace and we suggest a framework of fair practices, which comply with the law, for bridging the gap between the need to provide adequate security, while preserving employees' privacy rights.